

Novel Coronavirus Disease (COVID-19) - Travel Advisory Update

Domestic Airlines in India to resume operations in a phased manner:

- Domestic civil aviation operations will recommence in India in a calibrated manner from 25th May 2020 as confirmed by the Civil Aviation Minister. Bookings will start from 21st May 2020.
- All airports & air carriers are being informed to be ready for operations from 25th May 2020.
- The Ministry of Home Affairs amended its guidelines on lockdown measures by deleting “domestic air travel of passengers” from the list of prohibited activities.
- Below is the list of mandatory steps that the passengers need to follow while flying as published by Indigo Airlines :
 - I. Wear Personal mask & gloves throughout the flight and carry a sanitizer.
 - II. Provide phone numbers and Email ID(s) of all passengers travelling, credit shells will not be allowed without these details.
 - III. Passengers should web check-in and carry boarding passes.
 - IV. Reach the airport 3 hours before departure.
 - V. Pre-book add-on services online.
 - VI. For the safety of passengers, food and beverages will not be served on board. Water will be served when asked.
 - VII. Small hand baggage that can fit under the seat in front (less than 7 kg per passenger) is allowed.
- Please note that for all bookings, especially for "Book for Others", done via the ITILITE platform, it is mandatory to provide the phone number and email address of the actual passenger and not of the travel desk/travel admin so that notification of flight delays, cancellations, last minute emergency updates will then be sent directly to the passengers by the airline.

Note : The SOP for resumption of operations and details of flights, routes & sectors to be operated is still awaited. As of now, there is no clarity on which airports will be active. This information is pending from the authorities. More detailed guidelines for passengers to follow once SOP for operations is published by the authorities.

References[2]

1. https://www.mha.gov.in/sites/default/files/MHAOrderDt_20052020regdeletionofdomesticairtravelofpassengers.pdf
2. <https://timesofindia.indiatimes.com/business/india-business/domestic-flights-to-resume-from-monday-bookings-begin-today/articleshow/75847786.cms>

Traveler Safety steps taken by ITILITE :

Traveler safety is primary in all of our minds, especially here at ITILITE, and towards this, there are 3 major steps we have taken so far, details of which will be shared subsequently. Here is an overview :

1. **“Safe++” hotels:** We are now following a process to identify the hotels that comply with the guidelines set by the WHO and the Ministry of Tourism, scoring each property's compliance and tagging them on the platform as a “Safe ++” hotel. This tag will be given to those who showcase more than 90% compliance.
2. **Destination based warning:** While traveling to remote locations, if the area your employees are planning to visit has a high number of reported COVID19 cases, we will warn them at the time of confirming their booking, and advise that they need to take precautions if they still want to travel to their selected destination. We are referring to reputed crowdsourced databases like covid19india.org and Johns Hopkins University’s global COVID19 tracker to source this information. We have also linked government guidelines on traveler safety in case travel to a risky destination is unavoidable.
3. **Updates via the platform:** On our [platform](#), we are providing regular travel advisories, as well as updates from various domestic airlines on how they are planning to resume services and the restriction that they might have, as available officially from the airlines. Travelers can rest assured that if the information has come to you from ITILITE, it is a confirmed, official [update](#).

Apart from this, the ITILITE team is working on several other features and measures that will assure your employees and team members are as safe as possible when traveling on business.

For any support needed, do write to us covid19support@itilite.com or at +91 95130 71160, we are operating 24/7.